

LEAD PROJECT TEAMS TO SUCCESS

Course Code: CH313

Duration: 1 day

Credits: 7 PDUs

Course Description

In this comprehensive one-day course, attendees will build leadership skills to enhance the efficiency and productivity of project teams. If your project team is disjointed and ineffective, your project will not be successful, so building a cohesive and high-performing team is essential for project success. Individual exercises combined with interactive class discussions and group activities will allow participants to actively apply the learned techniques.

Target Audience

Individuals who will benefit from this course include new project leaders/managers, project team members, managers, directors, sponsors and any other stakeholders working in a project environment.

Course Objectives

- Identify project team leadership responsibilities, leverage a Team Charter and assess your situational leadership to directly contribute to project success.
- Articulate the development stages and key characteristics of high-performing teams to evaluate and improve team performance.
- Understand how various types of power can be leveraged with a servant leadership philosophy and applied with proven influencing tactics.
- Distinguish between functional and dysfunctional team conflict and when to apply various conflict management resolution techniques.

Course Outline

Module 1: Effective Team Leadership

- Project Team Leadership Responsibilities
- Team Charter
- Situational Leadership

Module 2: High-Performing Project Teams

- Project Team Definitions
- Models of Team Development
- Team Dysfunctions
- High-Performing Team Characteristics

Module 3: Power and Influence

- Power, Influence and Authority Definitions and Applications
- Positional and Personal Power
- Servant Leadership Philosophy and Characteristics

Module 4: Managing Conflict

- Functional Versus Dysfunctional Conflict
- Conflicts in Project Teams: Impacts and Managing
- Conflict Resolution with Active Listening
- Thomas-Kilmann Five Styles of Conflict Resolution