

LEAD PROJECT TEAMS TO SUCCESS

Course Code: CH313

Duration: 1 day

Credits: 7 PDUs

Course Description

In this comprehensive one-day course, attendees will gain knowledge on how the project manager role influences team dynamics in project management and how to identify different team types and roles and the key elements in building high performance teams. Attendees will also learn about the use of power and influence and their application in conflict management and situational leadership. Individual exercises combined with interactive group discussions and team workshops with role-play will allow participants to actively apply learnt techniques.

Target Audience

Individuals who will benefit from this course include new project leaders/managers, project team members, managers, directors, sponsors and any other stakeholders working in a project environment.

Course Objectives

Demonstrating effective leadership and increasing project team efficiency and productivity while improving team satisfaction and significantly reducing team conflict.

Course Outline

Module 1: Project Manager Role

- Project Manager responsibilities
- Project Manager habits
- Project environment
- Project Manager competencies

Module 2: High-Performance Project Teams

- Team development models
- High-performance team characteristics
- Performance obstacles
- Team-building

Module 3: Power and Influence

- Sources of power
- Power in project management
- Increasing project influence
- Decision-Making

Module 4: Conflict Management

- Sources and causes of conflict
- Conflicts in project teams
- Conflict management process
- Conflict resolution

Module 5: Effective Leadership

- Leader vs. manager
- Leadership competencies
- Leadership and trust
- Situational leadership