

## CREATE HIGH PERFORMING TEAMS WITH THE AGILE 3Cs

**Course Code: AH405**

**Duration: 1 day**

**Credits: 7 CEUs / 7 PDU**

### Course Description

This comprehensive one-day course guides participants on how to maximize Agile team performance in complex innovative project environments by leveraging the Agile 3 Cs: communication, collaboration and coaching.

### Target Audience

Individuals who will benefit from this course include executives, business sponsors, portfolio managers, program managers, product managers, project managers, project team leaders, project team members, project subject matter experts, project management office staff, and anyone interested in learning more about leveraging best practiced Agile communication, collaboration, and coaching techniques.

### Course Objectives

- Agile communication and collaboration concepts in Agile
- Best practiced visual controls used in Agile
- Agile Coaching roles and techniques

### Course Outline

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#### Module 1: Agile Communication

- Agile Communication Values and Principles
- Communication Models and Channels
- Osmotic Communication
- Caves and commons
- Constructive Feedback
- Active Listening
- Exercise: Individual exercise self-assessing active listening

#### Module 2: Agile Collaboration

- Agile Collaboration Values and Principles
- Agile Practices and Roles
- Agile Meetings and Information
- Team Velocity and Capacity
- Information Radiators
- Exercise: Group workshop on interpreting information radiators

#### Module 3: Agile Coaching

- Agile Coaching Values and Principles
- Servant Leadership
- Agile Coaching Competency Framework
- Agile-Lean Practitioner
- Teaching/Mentoring
- Professional Coaching/Facilitating
- Mastery (Technical/Business/Transformation)
- Exercise: Live coaching session