

HOW TO LEAD YOUR PROJECT TEAMS TO SUCCESS

Course Code: CH313E

Duration: 7 hours

Credits: 7 PDUs

Course Description

Participants will gain knowledge on how the project manager role influences team dynamics in project management and how to identify different team types and roles and the key elements in building high performance teams. Participants will also learn about the use of power and influence and their application in conflict management, negotiation and leadership. Individual exercises combined with interactive group discussions and team workshops with role-play will allow participants to actively apply learnt techniques.

Target Audience

Individuals who will benefit from this course include Project/Program Managers, Project Leaders, Team Members, Management, Admin

Course Objectives

Effective leadership will increase project team efficiency and productivity while improving team satisfaction and significantly reducing team conflict.

Course Outline

Module 1: Project Manager Role

- Project manager responsibilities
- Project manager habits
- Project environment
- Project Manager Competencies

Module 2: High-Performance Project Teams

- Team development models
- High-performance team characteristics
- Performance obstacles
- Team-building

Module 3: Power and Influence

- Sources of power
- Power in project management
- Increasing project influence
- Decision-Making

Module 4: Conflict Management

- Sources and causes of conflict
- Conflict management process/resolution

Module 5: Negotiation

- Establish BATNA and BAFO
- Negotiation process
- Negotiation tactics
- Negotiator qualities

Module 6: Effective leadership

- Leader vs. manager
- Leadership competencies
- Trust and leadership
- Situational leadership